

AUTHORITY TO LEAVE TERMS & CONDITIONS

- Authority to Leave is required for <u>all</u> residential delivery addresses and for delivery addresses where there is not someone available, at all times, to sign for goods during normal business hours
- If you do not give Authority to Leave, then you will have to be in attendance at your delivery address to sign for and receive the goods during normal business hours, otherwise additional freight charges may apply for attempted deliveries.
- Delivery instructions, such as "leave to the left of the front door", should be provided in the **Additional comments about delivery** section of the online application form.
- By agreeing to these Authority to Leave Terms & Conditions, the customer authorises the Courier driver to leave their order without a signature, and indemnifes Healthy Valley Organics, and it's Courier service provider, against any claim for loss and / or damage relating to any items so left.